

PROBLEM SOLVING SKILLS

HCM : 10-11/07/2025

HN : 14-15/07/2025



Do you realize “problem” in you work? The biggest problem would be you don’t know what the “problem” is”.



Are you finding causes for “problem” by “intuition” and “experience”?



Do departments spend a lot of time on arguing the solutions, but finally you can’t agree on the most efficient one?



Do problems reoccur after you have solved it?



OBJECTIVES

- Enhance awareness of problem and kaizen (continuous improvement) mindset
- Understand logical thinking process, and acquire necessary tools to solve problem.
- Clarify root cause by logical analysis and find solution to prevent problem reoccurring.



TARGET



Staff



Junior Manager

First-line Manager

Senior Manager

2 - DAY TRAINING

PROBLEMS ARISING IS NOT THE WORST ... but
...not solving problem thoroughly and let it reoccur would lead to the worst

Part 1 : What is problem?

- Definition of problem
- Importance of problem solving

Part 2 : Process of problem solving

- Step 1: Identify the problem ~ PQCDSMEL
(P: Productivity, Q: Quality, C: Cost, D: Delivery, S: Safety, M: Morale, E: Environment, L: Legal)
- Step 2: Breakdown the problem ~ Pareto, 4W
- Step 3: Set a target ~ SMART
- Step 4: Analyze the root causes ~ 5Why, Fish-bone diagram, Why Tree – MECE, 3Gem, etc.
- Step 5: Develop countermeasure ~ How Tree
- Step 6: Implement countermeasures ~ Gantt chart, 5W1H
- Step 7: Evaluate results and process
- Step 8: Standardize

Part 3 : Summarizing and setting action plan in the next month

※ The above content is subject to change without prior notices



WHY
CHOOSE
AIMNEXT



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In charge Ms. Loan Anh (English, Vietnamese)
Mr. Nagayoshi Tasuku (Japanese)



TRAINING TIME & VENUE

Ho Chi Minh 10-11/07/2025 (Thu - Fri)
Time: 8:30 ~ 16:30
Venue: T floor, Nam Giao Bldg 1,
261-263 Phan Xich Long, Ward 2, Phu Nhuan Dist

Ha Noi 14-15/07/2025 (Mon - Tue)
Time: 8:30 ~ 16:30
Venue: 12F, Indochina Plaza Tower, 241 Xuan Thuy,
Dich Vong Hau, Cau Giay Dist



TRAINER

Ms. N. H. THO

- 18 years of working experience at Vietnamese and foreign companies, in which nearly 9 years as Manager of Information, Marketing, Contract and Planning Department as well as Internal Training Department.
- Conducted for over 130 seminars for many companies and Universities.
- Expertise areas: soft skills & working skills in a Japanese company, Critical & Logical thinking, Problem solving skill...



COURSE INFORMATION

[Language]

Vietnamese

[Fee]

5,400,000 VND/Person

(Lunch for 2 days, not including VAT)

For companies with 2 or more participants, training fee is discounted 5%; with 5 or more participants, training fee is discounted 10%

(Applied separately for training in Ho Chi Minh and in Ha Noi)

[Method]

We applied offline training.

[Participants]

HCM: 28 person – HN: 30 person

(First -come, first-served basic)

[Registration]

Fill in the attachment “Application form” and send to Aimnext via email: (training-vn@aimnext.com)